# KRAMER



# USER MANUAL

## MODEL:

VM-2H2 4K HDMI 2.0 1:2 DA



### VM-2H2 Quick Start Guide

This guide helps you install and use your VM-2H2 for the first time. Go to <u>http://www.kramerav.com/downloads/VM-2H2</u> to download the latest user manual (or scan the QR code) and check if firmware upgrades are available.

### Step 1: Check what's in the box

VM-2H2	4K HDMI	2.0	1:2 DA	

4 Rubber feet

1 Power cord supply (5V DC)

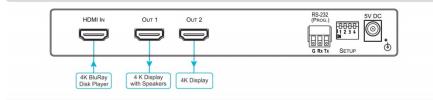
I Quick start guide

### Step 2: Install the VM-2H2

Attach the rubber feet and place on a table or mount the VM-2H2 in a rack (using an optional RK-T2B rack mount).

### Step 3: Connect inputs and outputs

Always switch OFF the power on each device before connecting it to your VM-2H2. For best results, we recommend that you always use Kramer high-performance cables to connect AV equipment to the VM-2H2.



### Step 4: Connect the power

Connect the 5V DC power adapter to the VM-2H2 and plug the adapter into the mains electricity.

### Step 5: Set the DIP-switches

Set the DIP-switches according to your needs using the following table:

	Programming mode	HDCP Input (MAC mode)	Force RGB	Lock Default EDID	
DIP	1	2	3	4	
OFF (up)	Normal mode	HDCP enabled	Force RGB	EDID not locked	
ON (down)	Enable programming	HDCP disabled	Normal mode	EDID locked	SETUP
	-				SETUP

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## 1 Introduction

Welcome to Kramer Electronics! Since 1981, Kramer Electronics has been providing a world of unique, creative, and affordable solutions to the vast range of problems that confront video, audio, presentation, and broadcasting professionals on a daily basis. In recent years, we have redesigned and upgraded most of our line, making the best even better!

Our 1,000-plus different models now appear in 14 groups that are clearly defined by function: GROUP 1: Distribution Amplifiers; GROUP 2: Switchers and Routers; GROUP 3: Control Systems; GROUP 4: Format/Standards Converters; GROUP 5: Range Extenders and Repeaters; GROUP 6: Specialty AV Products; GROUP 7: Scan Converters and Scalers; GROUP 8: Cables and Connectors; GROUP 9: Room Connectivity; GROUP 10: Accessories and Rack Adapters; GROUP 11: Sierra Video Products; GROUP 12: Digital Signage; GROUP 13: Audio; and GROUP 14: Collaboration.

Congratulations on purchasing your Kramer VM-2H2 4K HDMI 2.0 1:2 DA. This product, which incorporates HDMI<sup>™</sup> 2.0 technology, is ideal for:

- Digital signage, entertainment, retail
- Medical and defence applications that require high resolution support

# 2 Getting Started

We recommend that you:

- Unpack the equipment carefully and save the original box and packaging materials for possible future shipment
- Review the contents of this user manual



Go to <u>www.kramerav.com/downloads/VM-2H2</u> to check for up-to-date user manuals, application programs, and to check if firmware upgrades are available (where appropriate).

### 2.1 Achieving the Best Performance

To achieve the best performance:

- Use only good quality connection cables (we recommend Kramer highperformance, high-resolution cables) to avoid interference, deterioration in signal quality due to poor matching, and elevated noise levels (often associated with low quality cables)
- Do not secure the cables in tight bundles or roll the slack into tight coils
- Avoid interference from neighbouring electrical appliances that may adversely
   influence signal quality
- Position your VM-2H2 away from moisture, excessive sunlight and dust



This equipment is to be used only inside a building. It may only be connected to other equipment that is installed inside a building.

### 2.2 Safety Instructions

	Caution:	There are no operator serviceable parts inside the unit
•	Warning:	Use only the Kramer Electronics power supply that is provided with the unit
	Warning:	Disconnect the power and unplug the unit from the wall

### 2.3 Recycling Kramer Products

The Waste Electrical and Electronic Equipment (WEEE) Directive 2002/96/EC aims to reduce the amount of WEEE sent for disposal to landfill or incineration by requiring it to be collected and recycled. To comply with the WEEE Directive, Kramer Electronics has made arrangements with the European Advanced Recycling Network (EARN) and will cover any costs of treatment, recycling and recovery of waste Kramer Electronics branded equipment on arrival at the EARN facility. For details of Kramer's recycling arrangements in your particular country go to our recycling pages at *http://www.kramerelectronics.com/support/recycling/*.

## 3 Overview

The **VM-2H2** is a distribution amplifier for 4K UHD HDMI 2.0 signals. The unit takes one HDMI input, equalizes and reclocks the signal and distributes it to two identical outputs. It distributes signals having resolutions up to 4K@60 (4:4:4) with HDMI 2.0 and HDCP 2.2.

### The VM-2H2 features:

- A maximum data rate of 17.82Gbps (5.94Gbps per graphic channel) that supports resolutions up to 4K @60Hz (4.4.4)
- HDMI support for Deep Color, x.v.Color<sup>™</sup>, Lip Sync, HDMI Uncompressed Audio Channels, Dolby TrueHD, DTS-HD, CEC
- HDCP 2.2, HDMI 2.0 support
- Kramer Equalization & re-Klocking<sup>™</sup> Technology that rebuilds the digital signal integrity to travel longer distances
- A default EDID for fast and efficient connection of the unit
   The default EDID feature lets you connect the VM-2H2 without having to connect a display to the output
- Operating modes selectable by DIP-switch: force RGB, lock EDID, HDCP enable, programming mode
- 3D pass-through
- Plug and Play operation
- Cascade of Kramer devices like distribution amplifiers
- An RS-232 port for upgrading firmware
- A compact MegaTOOLS<sup>®</sup> enclosure with a 5V DC power source

### 3.1 Defining the VM-2H2 4K HDMI 2.0 1:2 DA

### This section defines the VM-2H2.

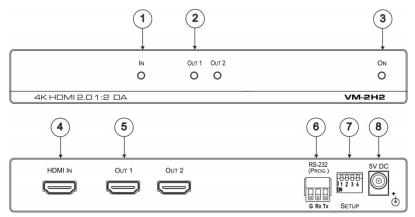


Figure 1: VM-2H2 4K HDMI 2.0 1:2 DA

#	Feature	Function
1	<i>IN</i> LED	Lights green when an HDMI source is connected
2	OUT LEDs (1-2)	Light green when an HDMI acceptor is connected
3	ONLED	Lights green when the unit is powered on
4	HDMI IN Connector	Connects to an HDMI source
5	HDMI OUT Connectors (1 to 2)	Connect to up to two HDMI acceptors
6	RS-232 (PROG) Terminal Block	Connects to a PC for firmware updating
7	SETUP DIP-Switches (1-4)	Used for setting four different operation modes (see Section 3.2)
8	5V DC Power Connector	Connects to a 5V DC power supply

### 3.2 Setting the DIP-Switches

The VM-2H2 uses four DIP-switches to set four different operation modes:

- Programming mode normal operation mode, programming mode
- MAC mode enable HDCP, disable input HDCP
- Force RGB force RGB, normal operation mode
- Lock default EDID locked, not locked

**Note**: Any time the DIP-switch settings are changed, the device must be powered off and on for the new settings to take effect.

To select the operation mode, set the DIP-switches as follows:



### SETUP

	Programming mode	HDCP Input (MAC mode)	Force RGB	Lock Default EDID
DIP	1	2	3	4
OFF (up)	Normal mode	HDCP enabled	Force RGB	EDID not locked
ON (down)	Enable programming	HDCP disabled	Normal mode	EDID locked

The VM-2H2 toggles between "Normal" and "Force RGB" modes.

In "Force RGB" mode, the read EDID is rewritten to identify only RGB support.

- To force RGB, set DIP 3 OFF (up)
- After setting Force RGB mode you must re-acquire the EDID to update the Force RGB change

Powering on the device identifies the mode as follows:

- In "Normal mode" (meaning no forcing RGB), the LEDs flash once
- In "Force RGB mode", the LEDS flash four times.

Note: Force RGB modifies the EDID saved on the input to not support YUV format. In case of a pink display, use the Force RGB mode.

### 3.3 LED Indications

The input and output LEDs turn on only when there is an input signal and an active output device connected.

LED	Indication	State
Input LED (per input)	Flashes four times then stays on	HDCP lost on input while running
Output LED	Flashes twice quickly, repeatedly	HDCP signal on input. Output device does not support HDCP
	Flashes slowly, repeatedly	Input signal detected. Output device has invalid EDID
	Flashes twice quickly then twice slowly, repeatedly	HDCP signal on input. Output device does not support HDCP and has invalid EDID

# 4 Connecting the VM-2H2



Always switch off the power to each device before connecting it to your **VM-2H2**. After connecting your **VM-2H2**, connect its power and then switch on the power to each device.



You do not have to connect all the inputs and outputs, connect only those that are required.

To connect the VM-2H2, as illustrated in the example in Figure 2, do the following:

- Connect an HDMI input source (for example, a 4K Blu-ray player) to the HDMI IN connector.
- Connect the two OUTPUT connectors to up to two HDMI acceptors, as follows:

Not all outputs need to be connected.

- HDMI OUT 1 connector to HDMI acceptor 1 (for example, a 4K display with speakers)
- HDMI OUT 2 connector to HDMI acceptor 2 (for example, a 4K display)
- Connect the 5V DC power adapter to the power socket unit and then connect the adapter to the mains electricity (not shown in <u>Figure 2</u>).
   See <u>Section 3.3</u> for the state of the LED indicators during and after powering on.

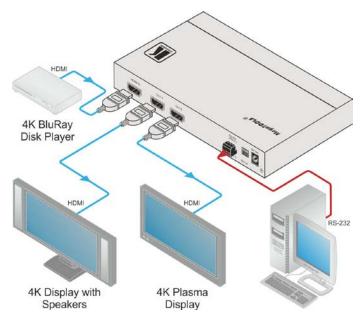
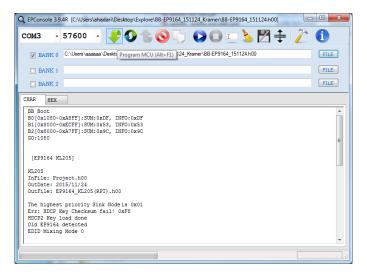


Figure 2: Connecting the VM-2H2 4K HDMI 2.0 1:2 DA

# 5 Upgrading the Firmware

To upgrade the VM-2H2 firmware:

- 1. Turn off the VM-2H2. Set DIP-switch 1 On (down). Turn on the VP-2H2.
- Download and install the EPConsole application from the Koryo (Taiwan) Web site.
- Download and extract the latest version of the firmware from the Kramer Web site to a disk location on your PC. The firmware includes three files with names ending in .h00, .h01, .h02. Make sure they all exist in the same folder.
- 4. Run EPConsole.
- 5. Select the COM port that attaches to the VM-2H2.
- Specify the downloaded firmware file ending with .h00 as the BANK0 file. The program automatically loads the other two files in banks 1 and 2.
- Press Program MCU icon (downward pointing green arrow) to install the new firmware:



- 8. After the firmware successfully downloads: (In case of failure, rerun the previous process.):
  - Power off the unit.
  - Disconnect the RS-232 cable.
  - Set DIP-switch 1 Off (up).
  - Power on the VM-2H2 to load the new firmware and resume operation.

# 6 Supported Input Resolutions

640x480p 60Hz 640x480p 72Hz 640x480p 75Hz 640x480p 85Hz 720x480i 30Hz 720x480p 60Hz 720x576p 50Hz 800x600p 60Hz 800x600p 72Hz 800x600p 75Hz 800x600p 85Hz 848x480p 60Hz 852x480p 60Hz 1024x768p 60Hz 1024x768p 70Hz 1024x768p 75Hz 1024x768p 85Hz 1152x864p 75Hz 1280x768p 60Hz 1280x800p 60Hz 1280x960 60Hz 1280x1024p 60Hz 1280x1024p 75Hz 1360x768p 60Hz 1366x768p 50Hz 1366x768 60Hz 1400x1050p 60Hz 1440x900p 60Hz 1600x900p 60Hz 1600x1200p 60Hz 1680x1050p 60Hz 1920x1080i 50Hz 1920x1080i 60Hz 1920x1080p 24Hz 1920x1080p 30Hz 1920x1080p 50Hz 1920x1080p 60Hz 3840x2160p 24Hz 16:9 3840x2160p 30Hz 16:9 3840x2160p 60Hz 16:9 4096x2160p 24Hz 256:135 4096x2160p 30Hz 256:135 4096x2160p 60Hz 256:135 (Default) 3840x2160p 24Hz 64:27 3840x2160p 30Hz 64:27 3840x2160p 60Hz 64:27

# 7 Default EDID

Monitor Model name...... VM-2H2 Manufacturer..... KMR Plug and Play ID..... KMR1200 Serial number.....n/a Manufacture date...... 2016, ISO week 14 Filter driver..... None -----EDID revision..... 1.3 Input signal type ...... Digital Color bit depth..... Undefined Display type..... RGB color Screen size..... 520 x 320 mm (24.0 in) Power management...... Standby, Suspend, Active off/sleep Extension blocs...... 1 (CEA-EXT) -----DDC/CI.....n/a

Color characteristics

Default color space..... Non-sRGB Display gamma....... 2.20 Red chromaticity...... Rx 0.674 - Ry 0.319 Green chromaticity...... Gx 0.188 - Gy 0.706 Blue chromaticity...... Bx 0.148 - By 0.064 White point (default)... Wx 0.313 - Wy 0.329 Additional descriptors... None

Timing characteristics

Standard timings supported

640 x 480p at 60Hz - IBM VGA 640 x 480p at 72Hz - VESA 640 x 480p at 75Hz - VESA 800 x 600p at 60Hz - VESA 800 x 600p at 75Hz - VESA 800 x 600p at 75Hz - VESA 1024 x 768p at 60Hz - VESA 1024 x 768p at 75Hz - VESA 1024 x 768p at 75Hz - VESA 1280 x 1024p at 75Hz - VESA 1600 x 900p at 60Hz - VESA STD 1600 x 1200p at 60Hz - VESA STD

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1024 x 768p at 85Hz - VESA STD
  800 x 600p at 85Hz - VESA STD
  640 x 480p at 85Hz - VESA STD
  1152 x 864p at 75Hz - VESA STD
  1280 x 960p at 60Hz - VESA STD
  848 x 480p at 60Hz - VESA
  1280 x 768p at 60Hz - VESA
  1280 x 1024p at 60Hz - VESA
  1360 x 768p at 60Hz - VESA
  1440 x 900p at 60Hz - VESA
  1400 x 1050p at 60Hz - VESA
  1680 x 1050p at 60Hz - VESA
EIA/CEA-861 Information
 Revision number...... 3
 IT underscan..... Supported
 Basic audio..... Supported
 YCbCr 4:4:4..... Supported
 YCbCr 4:2:2..... Supported
 Native formats..... 0
 Detailed timing #1..... 720x480i at 30Hz
  Modeline...... "720x480" 8.490 720 808 852 1000 480 488 498 570 interlace +hsync +vsync
 Detailed timing #2..... 852x480p at 60Hz (16:9)
  Detailed timing #3...... 1366x768p at 50Hz (16:9)
  Modeline...... "1366x768" 84.650 1366 1894 1938 2086 768 772 777 813 +hsync +vsync
 Detailed timing #4...... 1366x768p at 60Hz (16:9)
  Modeline...... "1366x768" 101.610 1366 1894 1938 2086 768 772 777 813 +hsync +vsync
 Detailed timing #5...... 720x576p at 50Hz (4:3)
  Modeline...... "720x576" 27.370 720 728 824 880 576 578 596 621 -hsync -vsync
CE video identifiers (VICs) - timing/formats supported
  1920 x 1080p at 60Hz - HDTV (16:9, 1:1) [Native]
  1920 x 1080i at 60Hz - HDTV (16:9, 1:1)
  720 x 480p at 60Hz - EDTV (4:3, 8:9)
  1920 x 1080i at 50Hz - HDTV (16:9, 1:1)
  1920 x 1080p at 50Hz - HDTV (16:9, 1:1)
  1920 x 1080p at 24Hz - HDTV (16:9, 1:1)
  1920 x 1080p at 30Hz - HDTV (16:9, 1:1)
  3840 x 2160p at 24Hz - HDTV (16:9, 1:1)
  3840 x 2160p at 30Hz - HDTV (16:9, 1:1)
  3840 x 2160p at 60Hz - HDTV (16:9, 1:1)
  4096 x 2160p at 24Hz - HDTV (256:135, 1:1)
  4096 x 2160p at 30Hz - HDTV (256:135, 1:1)
  4096 x 2160p at 60Hz - HDTV (256:135, 1:1)
  3840 x 2160p at 24Hz - HDTV (4:3, 1:1)
  3840 x 2160p at 30Hz - HDTV (4:3, 1:1)
  3840 x 2160p at 60Hz - HDTV (4:3, 1:1)
  NB: NTSC refresh rate = (Hz*1000)/1001
CE audio data (formats supported)
 LPCM 2-channel, 16/20/24 bit depths at 32/44/48 kHz
CE speaker allocation data
 Channel configuration.... 2.0
```

Front left/right Yes
Front LFE No
Front center No
Rear left/right No
Rear center No
Front left/right center No
Rear left/right center No
Rear LFE No

CE vendor specific data (VSDB)

IEEE registration number. 0x000C03 CEC physical address..... 1.0.0.0 Maximum TMDS clock...... 165MHz

Report information

Date generated....... 4/17/2016 Software revision...... 2.90.0.1002 Data source....... File Operating system....... 6.1.7601.2.Service Pack 1

#### Raw data

# 8 Technical Specifications

INPUT:	1 HDMI connector	
OUTPUTS:	2 HDMI connectors	
PORT:	1 RS-232 for firmware upgrade	
MAX. DATA RATE:	17.82Gbps (5.94Gbps per graphic channel) supporting resolutions up to 4K @60Hz (4.4.4)	
COMPLIANCE WITH HDMI STANDARD:	Supports HDMI 2.0 and HDCP 2.2	
INDICATOR LEDs:	ON, IN, OUT 1 to 2	
OPERATING TEMPERATURE:	0° to +40°C (32° to 104°F)	
STORAGE TEMPERATURE:	-40° to +70°C (-40° to 158°F)	
HUMIDITY:	10% to 90%, RHL non-condensing	
POWER CONSUMPTION:	5V DC, 630mA	
DIMENSIONS:	18.75cm x 11.5cm x 2.54cm (7.4" x 4.5" x 1.0") W, D, H, ½ 19" 1U	
WEIGHT:	0.17kg (0.37lb)	
SHIPPING DIMENSIONS:	35.1cm x 21.2cm x 7.2cm (13.8" x 8.4" x 2.8") W, D, H	
SHIPPING WEIGHT:	0.67kg (0.67lb)	
INCLUDED ACCESSORIES:	Power supply	
OPTIONS:	RK-T2B 19" rack adapter	
Specifications are subject to change without notice		

For the most updated resolution list, go to our Web site at http://www.kramerelectronics.com

#### LIMITED WARRANTY

The warranty obligations of Kramer Electronics for this product are limited to the terms set forth below:

#### What is Covered

This limited warranty covers defects in materials and workmanship in this product.

#### What is Not Covered

This limited warranty does not cover any damage, deterioration or malfunction resulting from any alteration, modification, improper or unreasonable use or maintenance, misuse, abuse, accident, neglect, exposure to excess moisture, fire, improper packing and shipping (such claims must be presented to the carrier), lightning, power surges, or other acts of nature. This limited warranty does not cover any damage, deterioration or malfunction resulting from the installation or removal of this product from any installation, any unauthorized tampering with this product, any repairs attempted by anyone unauthorized by Kramer Electronics to make such repairs, or any other cause which does not relate directly to a defect in materials and/or workmanship of this product. This limited warranty does not cover cartons, equipment enclosures, cables or accessories used in conjunction with this product.

Without limiting any other exclusion herein, Kramer Electronics does not warrant that the product covered hereby, including, without limitation, the technology and/or integrated circuit(s) included in the product, will not become obsolete or that such items are or will remain compatible with any other product or technology with which the product may be used.

#### How Long Does this Coverage Last

Seven years as of this printing; please check our Web site for the most current and accurate warranty information.

#### Who is Covered

Only the original purchaser of this product is covered under this limited warranty. This limited warranty is not transferable to subsequent purchasers or owners of this product.

#### What Kramer Electronics will do

Kramer Electronics will, at its sole option, provide one of the following three remedies to whatever extent it shall deem necessary to satisfy a proper claim under this limited warranty;

- Elect to repair or facilitate the repair of any defective parts within a reasonable period of time, free of any charge for the necessary parts and labor to complete the repair and restore this product to its proper operating condition. Kramer Electronics will also pay the shipping costs necessary to return this product nonce the repair is complete.
- Replace this product with a direct replacement or with a similar product deemed by Kramer Electronics to perform substantially the same function as the original product.
- Issue a refund of the original purchase price less depreciation to be determined based on the age of the product at the time remedy is sought under this limited warranty.

### What Kramer Electronics will not do Under This Limited Warranty

If this product is returned to Kramer Electronics or the authorized dealer from which it was purchased or any other party authorized to repair Kramer Electronics products, this product must be insured during shipment, with the insurance and shipping charges prepaid by you. If this product is returned unisured, you assume all risks of loss or damage during shipment. Kramer Electronics will not be responsible for any costs related to the removal or re-installation of this product from or into any installation. Kramer Electronics will not be responsible for any costs related to any setting up this product, any adjustment of user controls or any programming required for a specific installation of this product.

#### How to Obtain a Remedy under this Limited Warranty

To obtain a remedy under this limited warranty, you must contact either the authorized Kramer Electronics reseller from whom you purchased this product or the Kramer Electronics office nearest you. For a list of authorized Kramer Electronics resellers and/or Kramer Electronics authorized service providers, please visit our web site at www.kramerelectronics.com or contact the Kramer Electronics office nearest you.

In order to pursue any remedy under this limited warranty, you must possess an original, dated receipt as proof of purchase from an authorized Kramer Electronics reseller. If this product is returned under this limited warranty, a return authorization number, obtained from Kramer Electronics, will be required. You may also be directed to an authorized reseller or a person authorized by Kramer Electronics to repair the product.

If it is decided that this product should be returned directly to Kramer Electronics, this product should be properly packed, preferably in the original carton, for shipping. Cartons not bearing a return authorization number will be refused.

#### Limitation on Liability

THE MAXIMUM LIABILITY OF KRAMER ELECTRONICS UNDER THIS LIMITED WARRANTY SHALL NOT EXCEED THE ACTUAL PURCHASE PRICE PAID FOR THE PRODUCT. TO THE MAXIMUM EXTENT PERMITTED BY LAW, KRAMER ELECTRONICS IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY. Some countries, districts or states do not allow the exclusion or limitation of relief, special, incidental, consequentia conflict damages, or the limitation of liability to specified amounts, so the above limitations or exclusions may not apply to you.

#### Exclusive Remedy

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IF ANY PRODUCT TO WHICH THIS LIMITED WARRANTY APPLIES IS A "CONSUMER PRODUCT" UNDER THE MAGNUSON-MOSS WARRANTY ACT (15 U.S.C.A. §2301, ET SEQ.) OR OTHER APPLCABLE LAW, THE FOREGOING DISCLAIMER OF IMPLIED WARRANTIES SHALL NOT APPLY TO YOU, AND ALL IMPLIED WARRANTIES ON THIS PRODUCT, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR THE PARTICULAR PURPOSE, SHALL APPLY AS PROVIDED UNDER APPLICABLE LAW.

#### Other Conditions

This limited warranty gives you specific legal rights, and you may have other rights which vary from country to country or state to state.

This limited warranty is void if (i) the label bearing the serial number of this product has been removed or defaced, (iii) the product is not distributed by Kramer Electronics or (iii) this product is not purchased from an authorized Kramer Electronics reseller. If you are unsure whether a reseller is an authorized Kramer Electronics reseller, please visit our Web site at

www.kramerelectronics.com or contact a Kramer Electronics office from the list at the end of this document.

Your rights under this limited warranty are not diminished if you do not complete and return the product registration form or complete and submit the online product registration form. Kramer Electronics thanks you for purchasing a Kramer Electronics product. We hope it will give you years of satisfaction.

# KRAMER











### SAFETY WARNING

Disconnect the unit from the power supply before opening and servicing

For the latest information on our products and a list of Kramer distributors, visit our Web site to find updates to this user manual.

We welcome your questions, comments, and feedback.

www.kramerAV.com info@kramerel.com