KRAMER



USER MANUAL

MODEL:

VM-4H2

4K HDMI 2.0 1:4 DA

P/N: 2900-300565 Rev 1

www.kramerAV.com



VM-4H2 Quick Start Guide

This guide helps you install and use your VM-4H2 for the first time. For more detailed information, go to http://www.kramerav.com/manual/VM-4H2 to download the latest manual or scan the QR code on the left.

Step 1: Check what's in the box

 ✓ VM-4H2 4K HDMI 2.0 1:4 DA
 ✓ 4 Rubber feet

 ✓ 1 Power cord supply (5V DC)
 ✓ 1 Quick start guide

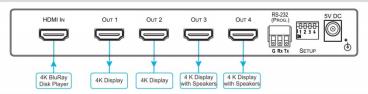
Step 2: Install the VM-4H2

Attach the rubber feet and place on a table or mount the VM-4H2 in a rack (using an optional RK-T2B rack mount).

Step 3: Connect inputs and outputs

Always switch OFF the power on each device before connecting it to your **VM-4H2**.

For best results, we recommend that you always use Kramer high-performance cables to connect AV equipment to the **VM-4H2**.



Step 4: Connect the power

Connect the 5V DC power adapter to the VM-4H2 and plug the adapter into the mains electricity.



Step 5: Set the DIP-switches

Set the DIP-switches according to your needs using the following table:

| | Programming mode | HDCP Input (MAC mode) | Force RGB | Lock Default EDID |
|-----------|--------------------|--------------------------|-------------|----------------------|
| DIP | 1 | 2 | 3 | 4 |
| OFF (up) | Normal mode | HDCP enabled | Force RGB | EDID not locked |
| ON (down) | Enable programming | HDCP disabled | Normal mode | EDID locked |



SETUP

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1 Introduction

Welcome to Kramer Electronics! Since 1981, Kramer Electronics has been providing a world of unique, creative, and affordable solutions to the vast range of problems that confront video, audio, presentation, and broadcasting professionals on a daily basis. In recent years, we have redesigned and upgraded most of our line, making the best even better!

Our 1,000-plus different models now appear in 14 groups that are clearly defined by function: GROUP 1: Distribution Amplifiers; GROUP 2: Switchers and Routers; GROUP 3: Control Systems; GROUP 4: Format/Standards Converters; GROUP 5: Range Extenders and Repeaters; GROUP 6: Specialty AV Products; GROUP 7: Scan Converters and Scalers; GROUP 8: Cables and Connectors; GROUP 9: Room Connectivity; GROUP 10: Accessories and Rack Adapters; GROUP 11: Sierra Video Products; GROUP 12: Digital Signage; GROUP 13: Audio; and GROUP 14: Collaboration.

Congratulations on purchasing your Kramer **VM-4H2** *4K HDMI 2.0 1:4 DA*. This product, which incorporates HDMI[™] 2.0 technology, is ideal for:

- Digital signage, entertainment, retail
- Medical and defence applications that require high resolution support

VM-4H2 - Introduction

2 Getting Started

We recommend that you:

- Unpack the equipment carefully and save the original box and packaging materials for possible future shipment
- Review the contents of this user manual



Go to www.kramerav.com/downloads/VM-4H2 to check for up-to-date user manuals, application programs, and to check if firmware upgrades are available (where appropriate).

2.1 Achieving the Best Performance

To achieve the best performance:

- Use only good quality connection cables (we recommend Kramer highperformance, high-resolution cables) to avoid interference, deterioration in signal quality due to poor matching, and elevated noise levels (often associated with low quality cables)
- Do not secure the cables in tight bundles or roll the slack into tight coils
- Avoid interference from neighbouring electrical appliances that may adversely influence signal quality
- Position your VM-4H2 away from moisture, excessive sunlight and dust



This equipment is to be used only inside a building. It may only be connected to other equipment that is installed inside a building.

2.2 Safety Instructions



Caution: There are no operator serviceable parts inside the unit

Warning: Use only the Kramer Electronics power supply that is

provided with the unit

Warning: Disconnect the power and unplug the unit from the wall

before installing

2.3 Recycling Kramer Products

The Waste Electrical and Electronic Equipment (WEEE) Directive 2002/96/EC aims to reduce the amount of WEEE sent for disposal to landfill or incineration by requiring it to be collected and recycled. To comply with the WEEE Directive, Kramer Electronics has made arrangements with the European Advanced Recycling Network (EARN) and will cover any costs of treatment, recycling and recovery of waste Kramer Electronics branded equipment on arrival at the EARN facility. For details of Kramer's recycling arrangements in your particular country go to our recycling pages at http://www.kramerelectronics.com/support/recycling/.

3 Overview

The **VM-4H2** is a distribution amplifier for 4K UHD HDMI 2.0 signals. The unit takes one HDMI input, equalizes and reclocks the signal and distributes it to four identical outputs. It distributes signals having resolutions up to 4K@60 (4:4:4) with HDMI 2.0 and HDCP 2.2.

The VM-4H2 features:

- A maximum data rate of 17.82Gbps (5.94Gbps per graphic channel) that supports resolutions up to 4K @60Hz (4.4.4)
- HDMI support for Deep Color, x.v.Color[™], Lip Sync, HDMI Uncompressed Audio Channels, Dolby TrueHD, DTS-HD, CEC
- HDCP 2.2, HDMI 2.0 support
- Kramer Equalization & re-Klocking[™] Technology that rebuilds the digital signal integrity to travel longer distances
- A default EDID for fast and efficient connection of the unit
 The default EDID feature lets you connect the VM-4H2 without having to connect a display to the output
- Operating modes selectable by DIP-switch: force RGB, lock EDID, HDCP enable, programming mode
- 3D pass-through
- · Plug and Play operation
- Cascade of Kramer devices like distribution amplifiers
- An RS-232 port for upgrading firmware
- A compact MegaTOOLS[®] enclosure with a 5V DC power source

VM-4H2 - Overview

3.1 Defining the VM-4H2 4K HDMI 2.0 1:4 DA

This section defines the VM-4H2.

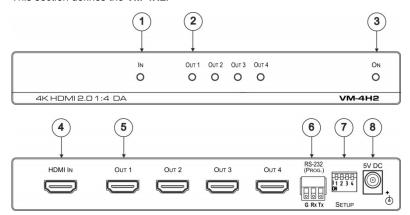


Figure 1: VM-4H2 4K HDMI 2.0 1:4 DA

| # | Feature | Function |
|---|------------------------------|---|
| 1 | <i>IN</i> LED | Lights green when an HDMI source is connected |
| 2 | OUT LEDs (1-4) | Light green when an HDMI acceptor is connected |
| 3 | ONLED | Lights green when the unit is powered on |
| 4 | HDMI IN Connector | Connects to an HDMI source |
| 5 | HDMI OUT Connectors (1 to 4) | Connect to up to four HDMI acceptors |
| 6 | RS-232 (PROG) Terminal Block | Connects to a PC for firmware updating |
| 7 | SETUP DIP-Switches (1-4) | Used for setting four different operation modes (see Section 3.2) |
| 8 | 5V DC Power Connector | Connects to a 5V DC power supply |

3.2 Setting the DIP-Switches

The VM-4H2 uses four DIP-switches to set four different operation modes:

- Programming mode normal operation mode, programming mode
- MAC mode enable HDCP, disable input HDCP
- Force RGB force RGB, normal operation mode
- Lock default EDID locked, not locked

Note: Any time the DIP-switch settings are changed, the device must be powered off and on for the new settings to take effect.

VM-4H2 - Overview 5

To select the operation mode, set the DIP-switches as follows:



SETUP

| | Programming mode | HDCP Input (MAC mode) | Force RGB | Lock Default EDID |
|-----------|--------------------|--------------------------|-------------|----------------------|
| DIP | 1 | 2 | 3 | 4 |
| OFF (up) | Normal mode | HDCP enabled | Force RGB | EDID not locked |
| ON (down) | Enable programming | HDCP disabled | Normal mode | EDID locked |

The VM-4H2 toggles between "Normal" and "Force RGB" modes.

In "Force RGB" mode, the read EDID is rewritten to identify only RGB support.

- To force RGB, set DIP 3 OFF (up)
- After setting Force RGB mode you must re-acquire the EDID to update the Force RGB change

Powering on the device identifies the mode as follows:

- In "Normal mode" (meaning no forcing RGB), the LEDs flash once
- In "Force RGB mode", the LEDS flash four times.

Note: Force RGB modifies the EDID saved on the input to not support YUV format. In case of a pink display, use the Force RGB mode.

3.3 LED Indications

The input and output LEDs turn on only when there is an input signal and an active output device connected.

Flashing LEDs indicate the following states:

| LED | Indication | State |
|--------------------------|---|--|
| Input LED (per input) | Flashes four times then stays on | HDCP lost on input while running |
| Output LED | Flashes twice quickly, repeatedly | HDCP signal on input. Output device does not support HDCP |
| | Flashes slowly, repeatedly | Input signal detected. Output device has invalid EDID |
| | Flashes twice quickly then twice slowly, repeatedly | HDCP signal on input. Output device does not support HDCP and has invalid EDID |

VM-4H2 - Overview

4 Connecting the VM-4H2



Always switch off the power to each device before connecting it to your **VM-4H2**. After connecting your **VM-4H2**, connect its power and then switch on the power to each device.



You do not have to connect all the inputs and outputs, connect only those that are required.

To connect the **VM-4H2**, as illustrated in the example in Figure 2, do the following:

- Connect an HDMI input source (for example, a 4K Blu-ray player) to the HDMI IN connector.
- Connect the four OUTPUT connectors to up to four HDMI acceptors, as follows:

Not all outputs need to be connected.

- HDMI OUT 1 connector to HDMI acceptor 1 (for example, a 4K display with speakers)
- HDMI OUT 2 connector to HDMI acceptor 2 (for example, a 4K display with speakers)
- HDMI OUT 3 connector to HDMI acceptor 3 (for example, 4K plasma display)
- HDMI OUT 4 connector to HDMI acceptor 4 (for example, 4 K plasma display)
- Connect the 5V DC power adapter to the power socket unit and then
 connect the adapter to the mains electricity (not shown in <u>Figure 2</u>).
 See <u>Section 3.3</u> for the state of the LED indicators during and after powering
 on.

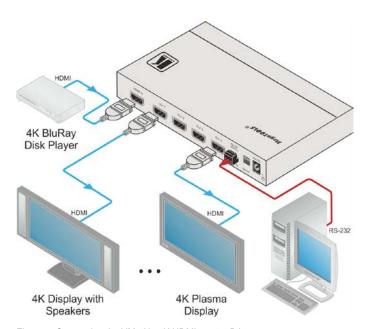
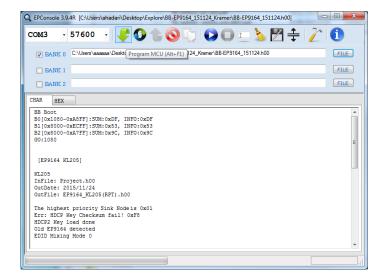


Figure 2: Connecting the VM-4H2 4K HDMI 2.0 1:4 DA

5 Upgrading the Firmware

To upgrade the **VM-4H2** firmware:

- 1. Turn off the VM-4H2. Set DIP-switch 1 On (down). Turn on the VP-4H2.
- Download and install the EPConsole application from the Koryo (Taiwan)Web site.
- Download and extract the latest version of the firmware from the Kramer Web site to a disk location on your PC. The firmware includes three files with names ending in .h00, .h01, .h02. Make sure they all exist in the same folder.
- Run EPConsole.
- 5. Select the COM port that attaches to the VM-4H2.
- Specify the downloaded firmware file ending with .h00 as the BANK0 file.The program automatically loads the other two files in banks 1 and 2.
- Press Program MCU icon (downward pointing green arrow) to install the new firmware:



8. After the firmware successfully downloads:

(In case of failure, rerun the previous process.):

- Power off the unit.
- Disconnect the comm cable.
- Set DIP-switch 1 Off (up).
- Power on the **VM-4H2** to load the new firmware and resume operation.

6 Supported Input Resolutions

```
640x480p 60Hz
640x480p 72Hz
640x480p 75Hz
640x480p 85Hz
720x480i 30Hz
720x480p 60Hz
720x576p 50Hz
800x600p 60Hz
800x600p 72Hz
800x600p 75Hz
800x600p 85Hz
848x480p 60Hz
852x480p 60Hz
1024x768p 60Hz
1024x768p 70Hz
1024x768p 75Hz
1024x768p 85Hz
1152x864p 75Hz
1280x768p 60Hz
1280x800p 60Hz
1280x960 60Hz
1280x1024p 60Hz
1280x1024p 75Hz
1360x768p 60Hz
1366x768p 50Hz
1366x768 60Hz
1400x1050p 60Hz
1440x900p 60Hz
1600x900p 60Hz
1600x1200p 60Hz
1680x1050p 60Hz
1920x1080i 50Hz
1920x1080i 60Hz
1920x1080p 24Hz
1920x1080p 30Hz
1920x1080p 50Hz
1920x1080p 60Hz
3840x2160p 24Hz
                  16:9
3840x2160p 30Hz
                  16:9
3840x2160p 60Hz
                  16:9
4096x2160p 24Hz
                  256:135
                  256:135
4096x2160p 30Hz
4096x2160p 60Hz
                  256:135 (Default)
3840x2160p 24Hz
                  64:27
3840x2160p 30Hz
                  64:27
3840x2160p 60Hz
                  64:27
```

7 Default EDID

| Monitor |
|--|
| Model name VM-4H2 |
| Manufacturer KMR |
| Plug and Play ID KMR1200 |
| Serial numbern/a |
| Manufacture date 2016, ISO week 14 |
| Filter driver None |
| |
| EDID revision 1.3 |
| Input signal type Digital |
| Color bit depth Undefined |
| Display type RGB color |
| Screen size 520 x 320 mm (24.0 in) |
| Power management Standby, Suspend, Active off/sleep |
| Extension blocs 1 (CEA-EXT) |
| |
| DDC/CIn/a |
| Color characteristics |
| Default color space Non-sRGB |
| Display gamma 2.20 |
| Red chromaticity Rx 0.674 - Ry 0.319 |
| Green chromaticity Gx 0.188 - Gy 0.706 |
| Blue chromaticity Bx 0.148 - By 0.064 |
| White point (default) Wx 0.313 - Wy 0.329 |
| Additional descriptors None |
| |
| Timing characteristics |
| Horizontal scan range 30-83kHz |
| Vertical scan range 56-76Hz |
| Video bandwidth 170MHz |
| CVT standard Not supported |
| GTF standard Not supported |
| |
| Additional descriptors Established timings |
| Additional descriptors Established timings Preferred timing Yes |
| Additional descriptors Established timings Preferred timing Yes Native/preferred timing 1920x1080p at 60Hz |
| Additional descriptors Established timings Preferred timing Yes |
| Additional descriptors Established timings Preferred timing Yes Native/preferred timing 1920x1080p at 60Hz Modeline "1920x1080" 148.500 1920 2008 2052 2200 1080 1084 1089 1125 +hsync +vsync |
| Additional descriptors Established timings Preferred timing Yes Native/preferred timing 1920x1080p at 60Hz Modeline"1920x1080" 148.500 1920 2008 2052 2200 1080 1084 1089 1125 +hsync +vsync Standard timings supported |
| Additional descriptors Established timings Preferred timing Yes Native/preferred timing 1920x1080p at 60Hz Modeline"1920x1080" 148.500 1920 2008 2052 2200 1080 1084 1089 1125 +hsync +vsync Standard timings supported 640 x 480p at 60Hz - IBM VGA |
| Additional descriptors Established timings Preferred timing Yes Native/preferred timing 1920x1080p at 60Hz Modeline "1920x1080" 148.500 1920 2008 2052 2200 1080 1084 1089 1125 +hsync +vsync Standard timings supported 640 x 480p at 60Hz - IBM VGA 640 x 480p at 72Hz - VESA |
| Additional descriptors Established timings Preferred timing Yes Native/preferred timing 1920x1080p at 60Hz Modeline |
| Additional descriptors Established timings Preferred timing Yes Native/preferred timing 1920x1080p at 60Hz Modeline "1920x1080" 148.500 1920 2008 2052 2200 1080 1084 1089 1125 +hsync +vsync Standard timings supported 640 x 480p at 60Hz - IBM VGA 640 x 480p at 72Hz - VESA 640 x 480p at 75Hz - VESA 800 x 600p at 60Hz - VESA |
| Additional descriptors Established timings Preferred timing Yes Native/preferred timing 1920x1080p at 60Hz Modeline "1920x1080" 148.500 1920 2008 2052 2200 1080 1084 1089 1125 +hsync +vsync Standard timings supported 640 x 480p at 60Hz - IBM VGA 640 x 480p at 72Hz - VESA 640 x 480p at 75Hz - VESA 800 x 600p at 60Hz - VESA 800 x 600p at 72Hz - VESA |
| Additional descriptors Established timings Preferred timing Yes Native/preferred timing 1920x1080p at 60Hz Modeline "1920x1080" 148.500 1920 2008 2052 2200 1080 1084 1089 1125 +hsync +vsync Standard timings supported 640 x 480p at 60Hz - IBM VGA 640 x 480p at 72Hz - VESA 640 x 480p at 75Hz - VESA 800 x 600p at 60Hz - VESA 800 x 600p at 72Hz - VESA 800 x 600p at 75Hz - VESA |
| Additional descriptors Established timings Preferred timing Yes Native/preferred timing 1920x1080p at 60Hz Modeline "1920x1080" 148.500 1920 2008 2052 2200 1080 1084 1089 1125 +hsync +vsync Standard timings supported 640 x 480p at 60Hz - IBM VGA 640 x 480p at 72Hz - VESA 640 x 480p at 75Hz - VESA 800 x 600p at 60Hz - VESA 800 x 600p at 72Hz - VESA 800 x 600p at 75Hz - VESA 800 x 600p at 75Hz - VESA 1024 x 768p at 60Hz - VESA |
| Additional descriptors Established timings Preferred timing Yes Native/preferred timing 1920x1080p at 60Hz Modeline "1920x1080" 148.500 1920 2008 2052 2200 1080 1084 1089 1125 +hsync +vsync Standard timings supported 640 x 480p at 60Hz - IBM VGA 640 x 480p at 72Hz - VESA 640 x 480p at 75Hz - VESA 800 x 600p at 60Hz - VESA 800 x 600p at 72Hz - VESA 800 x 600p at 75Hz - VESA 1024 x 768p at 60Hz - VESA 1024 x 768p at 70Hz - VESA |
| Additional descriptors Established timings Preferred timing |
| Additional descriptors Established timings Preferred timing Yes Native/preferred timing 1920x1080p at 60Hz Modeline |
| Additional descriptors Established timings Preferred timing |

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```
1024 x 768p at 85Hz - VESA STD
  800 x 600p at 85Hz - VESA STD
  640 x 480p at 85Hz - VESA STD
  1152 x 864p at 75Hz - VESA STD
  1280 x 960p at 60Hz - VESA STD
  848 x 480p at 60Hz - VESA
  1280 x 768p at 60Hz - VESA
  1280 x 1024p at 60Hz - VESA
  1360 x 768p at 60Hz - VESA
  1440 x 900p at 60Hz - VESA
  1400 x 1050p at 60Hz - VESA
  1680 x 1050p at 60Hz - VESA
EIA/CEA-861 Information
 Revision number...... 3
 IT underscan..... Supported
 Basic audio...... Supported
 YCbCr 4:4:4..... Supported
 YCbCr 4:2:2..... Supported
 Native formats..... 0
 Detailed timing #1...... 720x480i at 30Hz
  Modeline......"720x480" 8.490 720 808 852 1000 480 488 498 570 interlace +hsync +vsync
 Detailed timing #2...... 852x480p at 60Hz (16:9)
  Detailed timing #3...... 1366x768p at 50Hz (16:9)
  Modeline......" "1366x768" 84.650 1366 1894 1938 2086 768 772 777 813 +hsync +vsync
 Detailed timing #4...... 1366x768p at 60Hz (16:9)
  Modeline......"1366x768" 101.610 1366 1894 1938 2086 768 772 777 813 +hsync +vsync
 Detailed timing #5...... 720x576p at 50Hz (4:3)
  Modeline...... "720x576" 27.370 720 728 824 880 576 578 596 621 -hsync -vsync
CE video identifiers (VICs) - timing/formats supported
  1920 x 1080p at 60Hz - HDTV (16:9, 1:1) [Native]
  1920 x 1080i at 60Hz - HDTV (16:9, 1:1)
  720 x 480p at 60Hz - EDTV (4:3, 8:9)
  1920 x 1080i at 50Hz - HDTV (16:9, 1:1)
  1920 x 1080p at 50Hz - HDTV (16:9, 1:1)
  1920 x 1080p at 24Hz - HDTV (16:9, 1:1)
  1920 x 1080p at 30Hz - HDTV (16:9, 1:1)
  3840 x 2160p at 24Hz - HDTV (16:9, 1:1)
  3840 x 2160p at 30Hz - HDTV (16:9, 1:1)
  3840 x 2160p at 60Hz - HDTV (16:9, 1:1)
  4096 x 2160p at 24Hz - HDTV (256:135, 1:1)
  4096 x 2160p at 30Hz - HDTV (256:135, 1:1)
  4096 x 2160p at 60Hz - HDTV (256:135, 1:1)
  3840 x 2160p at 24Hz - HDTV (4:3, 1:1)
  3840 x 2160p at 30Hz - HDTV (4:3, 1:1)
  3840 x 2160p at 60Hz - HDTV (4:3, 1:1)
  NB: NTSC refresh rate = (Hz*1000)/1001
CE audio data (formats supported)
 LPCM 2-channel, 16/20/24 bit depths at 32/44/48 kHz
CE speaker allocation data
 Channel configuration.... 2.0
```

VM-4H2 - Default EDID 13

CE vendor specific data (VSDB)

IEEE registration number. 0x000C03 CEC physical address..... 1.0.0.0 Maximum TMDS clock...... 165MHz

Waximum TWDC Glock...... Toolwin

Report information

Date generated...... 4/17/2016 Software revision...... 2.90.0.1002

Data source..... File

Operating system...... 6.1.7601.2. Service Pack 1

Raw data

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Technical Specifications 8

| INPUT: | 1 HDMI connector |
|-----------------------------------|--|
| OUTPUTS: | 4 HDMI connectors |
| PORT: | 1 RS-232 for firmware upgrade |
| MAX. DATA RATE: | 17.82Gbps (5.94Gbps per graphic channel) supporting resolutions up to 4K @60Hz (4.4.4) |
| COMPLIANCE WITH HDMI STANDARD: | Supports HDMI 2.0 and HDCP 2.2 |
| INDICATOR LEDs: | ON, IN, OUT 1 to 4 |
| OPERATING TEMPERATURE: | 0° to +40°C (32° to 104°F) |
| STORAGE TEMPERATURE: | -40° to +70°C (-40° to 158°F) |
| HUMIDITY: | 10% to 90%, RHL non-condensing |
| POWER CONSUMPTION: | 5V DC, 730mA |
| DIMENSIONS: | 18.75cm x 11.5cm x 2.54cm (7.4" x 4.5" x 1.0") W, D, H, ½ 19" 1U |
| WEIGHT: | 0.17kg (0.37lb) |
| SHIPPING DIMENSIONS: | 35.1cm x 21.2cm x 7.2cm (13.8" x 8.4" x 2.8") W, D, H |
| SHIPPING WEIGHT: | 0.67kg (0.67lb) |
| INCLUDED ACCESSORIES: | Power supply |
| OPTIONS: | RK-T2B 19" rack adapter |
| | |

Specifications are subject to change without notice For the most updated resolution list, go to our Web site at http://www.kramerelectronics.com

LIMITED WARRANTY

The warranty obligations of Kramer Electronics for this product are limited to the terms set forth below:

What is Covered

This limited warranty covers defects in materials and workmanship in this product.

What is Not Covered

This limited warranty does not cover any damage, deterioration or malfunction resulting from any alteration, modification, improper or unreasonable use or maintenance, misuse, abuse, accident, neglect, exposure to excess moisture, fire, improper packing and shipping (such claims must be presented to the carrier), lightning, power surges, or other acts of nature. This limited warranty does not cover any damage, deterioration or malfunction resulting from the installation or removal of this product from any installation, any unauthorized tampering with this product, any repairs attempted by anyone unauthorized by Kramer Electronics to make such repairs, or any other cause which does not relate directly to a defect in materials and/or workmanship of this product. This limited warranty does not cover cartons, equipment enclosures, cables or accessories used in conjunction with this product.

Without limiting any other exclusion herein, Kramer Electronics does not warrant that the product covered hereby, including, without limitation, the technology and/or integrated circuit(s) included in the product, will not become obsolete or that such items are or will remain compatible with any other product or technology with which the product may be used.

How Long Does this Coverage Last

Seven years as of this printing; please check our Web site for the most current and accurate warranty information.

Who is Covered

Only the original purchaser of this product is covered under this limited warranty. This limited warranty is not transferable to subsequent purchasers or owners of this product.

What Kramer Electronics will do

Kramer Electronics will, at its sole option, provide one of the following three remedies to whatever extent it shall deem necessary to satisfy a proper claim under this limited warranty:

- Elect to repair or facilitate the repair of any defective parts within a reasonable period of time, free of any charge for the necessary parts and labor to complete the repair and restore this product to its proper operating condition. Kramer Electronics will also pay the shipping costs necessary to return this product once the repair is complete.
- Replace this product with a direct replacement or with a similar product deemed by Kramer Electronics to perform substantially the same function as the original product.
- Issue a refund of the original purchase price less depreciation to be determined based on the age of the product at the time remedy is sought under this limited warranty.

What Kramer Electronics will not do Under This Limited Warranty

If this product is returned to Kramer Electronics or the authorized dealer from which it was purchased or any other party authorized to repair Kramer Electronics products, this product must be insured during shipment, with the insurance and shipping charges prepaid by you. If this product is returned uninsured, you assume all risks of loss or damage during shipment. Kramer Electronics will not be responsible for any costs related to the removal or re-installation of this product from or into any installation. Kramer Electronics will not be responsible for any costs related to any setting up this product, any adjustment of user controls or any programming required for a specific installation of this product.

How to Obtain a Remedy under this Limited Warranty

To obtain a remedy under this limited warranty, you must contact either the authorized Kramer Electronics reseller from whom you purchased this product or the Kramer Electronics office nearest you. For a list of authorized Kramer Electronics resellers and/or Kramer Electronics authorized service providers, please visit our web site at www.kramerelectronics.com or contact the Kramer Electronics office nearest you.

In order to pursue any remedy under this limited warranty, you must possess an original, dated receipt as proof of purchase from an authorized Kramer Electronics reseller. If this product is returned under this limited warranty, a return authorization number, obtained from Kramer Electronics, will be required. You may also be directed to an authorized reseller or a person authorized by Kramer Electronics to repair the product.

If it is decided that this product should be returned directly to Kramer Electronics, this product should be properly packed, preferably in the original carton, for shipping. Cartons not bearing a return authorization number will be refused.

Limitation on Liability

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SAFETY WARNING

Disconnect the unit from the power supply before opening and servicing

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