## 3-input 4K UHD Switching HDBaseT Receiver with USB Host/Device Ports & Dual Ethernet (4K: 100m/328ft)

SW-515-RX

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**Quickstart Guide** 

WyreStorm recommends reading through this document in its entirety to become familiar with the product's features before beginning the installation process.



# IMPORTANT! Installation Requirements

- Read through the Wiring and Connections section for important wiring guidelines before creating or choosing premade cables.
- While this product supports CEC, WyreStorm cannot guarantee compatibility with all forms of CEC communication.
- Visit the product page to download the latest firmware, document version, additional documentation, and configuration tools.

#### Information and Parts Required for Installation

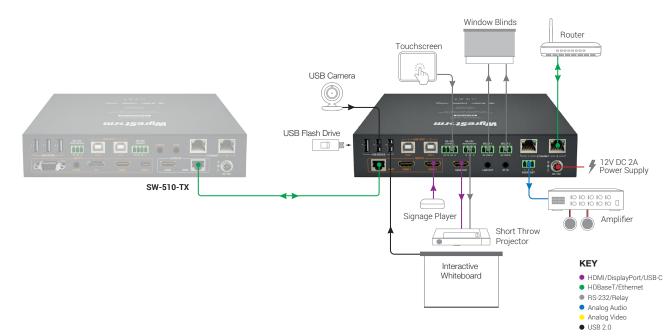
This extender requires connection via RS-232 or Ethernet in order to configure functions such as EDID. Ensure that the following items are on hand before proceeding with the installation.

- PC or Mac
- Telnet and Terminal software such as PuTTY
- USB COM Port Adapter (Not Included)
- WyreStorm Part: CAB-USB-3PIN
- Network router and/or switch if using IP telnet for configuration.
- Latest version of the SW-515-RX API for advanced configuration not covered in this document.

## **Basic Wiring Diagram**

### In the Box

1x SW-515-RX Receiver 1x 12V DC Power Supply (US/UK/EU) 1x IR Transmitter 2x Mounting Brackets 4x 3-pin Screw Down Phoenix Connector 1x 4-pin Screw Down Phoenix Connector 1x Quickstart Guide (This Document)



## Wiring and Connections

WyreStorm recommends that all wiring for the installation is run and terminated prior to making connections to the switcher. Read through this section in its entirety before running or terminating any wires to ensure proper operation and to avoid damaging the equipment.

## IMPORTANT! Wiring Guidelines

- The use of patch panels, wall plates, cable extenders, kinks in cables, and electrical or environmental interference will have an adverse effect on signal transmission which may limit performance. Steps should be taken to minimize or remove these factors completely during installation for best results.
- WyreStorm recommends using pre-terminated VGA, HDMI, DP and USB cables due to the complexity of these connector types. Using preterminated cables will ensure that these connections are accurate and will not interfere with the performance of the product.

## **Audio Connections**

### Audio Out

⊔ ⊔ 2 3	WyreStorm Connector	3rd	Party Device
23	Pin 1 L (Left Signal)	> To> Lef	t Signal (L+)
<u>N</u>	Pin 2 R (Right Signal)	> To> Rig	ht Signal (R+)
	Pin 3 GND (Ground)	Lef	t Ground (L-)
		> To> Lef Rig	ht Ground (R-)

## **Communication Connections**

### **RS-232 Wiring**

The SW-515-RX uses a 3-pin RS-232 with no hardware flow control. Most control systems and computers are DTE where pin 2 is RX, this can vary from device to device. Refer to the documentation for the connected device for pin functionally to ensure that the correct connections can be made.

#### PC Connection

Connection to a PC uses the RS-232 Control connection and requires the use of a USB to 3-pin Port Adapter cable (CAB-USB-3PIN) in order for a port to be provided on the PC. Note that this adaptor can be used on both v1 and v2 versions.

#### **Relay Wiring**

The relays on this extender can be used to be trigger devices such as projector screens that are Normally Open (NO) or Normally Closed (NC).

## Troubleshooting

#### No or Poor Quality Picture (snow or noisy image)

- · Verify that power is being supplied to the transmitter and receiving device.
- Verify that all HDMI and HDBaseT connections are not loose and are functioning properly.
- Verify that the HDBaseT cable is properly terminated following EIA568B standard.
- Verify that the output resolution of the source and display is supported by this extender.
- · Configure EDID Settings to a lower resolution.
- If transmitting 3D or 4K, verify that the HDMI cables used are 3D or 4K rated.

 This product contains a USB-C connection that can be used as an audio/ video input. When using this connection verify that the USB-C cable used supports audio/video functionality as not all USB-C cables support this requirement.

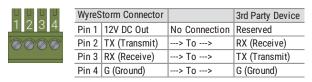
#### Cat6 Cable Performance Guide

0m	20m	40m	60m	80m	100m	110m	120m	130m	140m	150m
Oft	66ft	131ft	197ft	262ft	328ft	360ft	394ft	427ft	459ft	492ft
4	<b>K</b> Transm	nission	HD	Transmi	ssion					

#### RS-232 Passthrough

	WyreS	torm Connector		3rd Party Device
123	Pin 1	TX (Transmit)	> To>	RX (Receive)
000	Pin 2	RX (Receive)	> To>	TX (Transmit)
	Pin 3	G (Ground)	> To>	G (Ground)

#### RS-232 Control



123	WyreS	torm Connector		3rd Party Device
123	Pin 1	NO (Normally Open)	> To>	NO (Normally Open)
000	Pin 2	Common (Ground)	> To>	Common (Ground)
	Pin 3	NC (Normally Closed)	> To>	NC (Normally Closed)

#### No or Intermittent 3rd party Device Control

Verify that the IR, RS-232, and Ethernet cables are properly terminated following the Wiring and Connections section.

#### **Relays Not Functioning**

· Verify polarity of the relay connections.

## የ Troubleshotting Tips

 WyreStorm recommends using a cable tester or connecting the cable to other devices to verify functionality.

## **Setup and Configuration**

The SW-515-RX is configured using RS-232 and/or Telnet commands for IP address, Output Resolution, and EDID. Follow these steps to properly configure the extender based on the system requirement.

Note: The steps and information provided in this QSG are for basic operation of the extender out of the box. Refer to the SW-515-RX API for full configuration settings.

1. Assign a Static IP Address to ensure proper communication on an IP Network. See Configuring a Static IP Address

2. Set EDIDs to be used at each input of the device. See Configuring Input EDIDs

### **Communication Settings**

The commands listed below can be sent by connecting to either the TX or RX for RS-232 and the RX only for Ethernet. Each device must be connected together via HDBaseT in to order to send a command from one device to the other. The only exception is Configuring a Static IP Address which requires connection to the RX.

The SW-515-RX contains a web UI that can be accessed by connecting to a network and entering the IP address. We recommend that the IP address is changed from default before accessing the web UI for the first time.

RS-232 and IP Settings			
Baud rate:	115200		
Data Bits:	8bits		
Parity:	None		
Stop Bits:	1bit		
Flow Control:	None		
Default IP Address	192.168.11.43		
Default IP Port	23		

### **Configuring a Static IP Address**

By default, the switcher is set to a static IP of 192.168.11.043. We recommend changing this as it shared with other WyreStorm products and may cause improper communication if left unchanged. Connect to the RX via RS-232 and send the following command to set the IP address.

SET IPADDR STATIC ip4addr [IP Address] netmask [Netmask]<CR><LF> Example: SET IPADDR STATIC ip4addr 192.168.11.243 netmask 255.255.255.0 <CR><LF> Response: IPADDR STATIC ip4addr 192.168.11.243 netmask 255.255.255.0 <CR><LF>

Note: This command can only be sent to the receivers (RX) RS-232 port.

## **Configuring Input EDIDs**

By default, all inputs are set to an EDID or 1920x1080@60Hz 2CH. However, this can be configured to suit the installation.

Set Input EDID SET EDID [Input] [Resolution] [Device] <cr><lf></lf></cr>	Input= VGA   DP   TXHDMI   USBC   RXHDMI1   RXHDMI2 Resolution={Below tables based on connection}			
Example: SET EDID in1 1 tx <cr><lf></lf></cr>	VGA EDID	HDMI/USB-C EDIDs		
Response: EDID SET in1 1 tx <cr><lf></lf></cr>	1024x768@60Hz 2CH	1024x768@60Hz 2CH		
Query Input EDID	1280x768@60Hz	1280x720@60Hz		
GET EDID [Input] [Device] <cr><lf></lf></cr>	1360x768@60Hz	1360x768@60Hz		
Example: GET EDID in1 tx <cr><lf></lf></cr>	1440x900@60Hz	1440x900@60Hz		
Response: EDID GET in1 1 tx <cr><lf></lf></cr>	1600x900@60Hz	1600x900@60Hz		
	1680x1050@60Hz	1680x1050@60Hz		
	1920x1080@60Hz	1920x1080@60Hz		
	1920x1200@60Hz	3840x2160@30Hz		

3 of 4

## Specifications

Audio and Video						
Inputs	2x HDMI: 19-pin type A 1x HDBT In: 8-pin RJ-45 Female					
Outputs	1x HDMI Out: 19-pin type A 1x Audio Out: 3-pin Phoenix 1x Line Out: 3.5mm (1/8in) TRS Stered	)				
Video Encoding	HDBaseT Class C					
Encoding Data Rate	9.2Gbps					
End to End Latency	10µs (micro seconds)					
Audio Formats	2ch Analog/PCM   Multichannel: LPCN	1				
	Video Resolution	HDMI	Cat6	Cat6a/7		
	1920x1200p @60Hz 8bit	15m/49ft	150m/492ft	150m/492ft		
Video Resolutions (Max)	1920x1080p @60Hz 8bit	15m/49ft	150m/492ft	150m/492ft		
	3840x2160p @30Hz 8bit 4:4:4	7m/23ft	100m/328ft	100m/328ft		
	4096x2160p @60Hz 8bit 4:2:0	7m/23ft	100m/328ft	100m/328ft		
Supported Standards	DCI   RGB					
Maximum Pixel Clock	297MHz					
Communication and Control						
HDMI	HDMI   HDCP 2.2   EDID   DVI/D supported with adapter (not included)					
HDBaseT	HDMI   HDCP 2.2   EDID   CEC   2ch au	dio   USB				
Ethernet	2x 8-pin RJ-45 female   Web UI   IP Col	ntrol   Bidirectional over HD	BaseT			
RS-232	1x RS-232 (Control): 3-pin Phoenix   1x	: RS-232 (Passthrough): 3-p	oin Phoenix			
IR	1x IR TX: 3.5mm (1/8in) TS Mono					
Relays	1x Screen UP: 3-pin Phoenix   1x Scree	n DWN: 3-pin Phoenix				
USB	2x USB Host: USB-B   3x USB Device: USB-A USB over HDBT limited to 190Mbps   Max 5v 500mA per USB Type A					
Power						
Power Supply	12V DC 2A					
Max Power Consumption	16.25W					
Environmental						
Operating Temperature	0 to + 45°C (32 to + 113 °F), 10% to 90%, non-condensing					
Storage Temperature	-20 to +70°C (-4 to + 158 °F), 10% to 90%, non-condensing					
Maximum BTU	55BTU/hr					
Dimensions and Weight						
Rack Units/Wall Box	<1U					
Height With   Without Feet	44.5mm/1.76in   42mm/1.66in					
Width With   Without Brackets	263mm/10.36in   220mm/8.67in					
Depth With   Without Handles	148.7mm/5.86in   148.7mm/5.86in					
Weight	0.95kg/2.09lbs					
Regulatory						
Safety and Emission	CE   FCC   RoHS					

Note: WyreStorm reserves the right to change product specification, appearance or dimensions of this product at any time without prior notice.

#### Warranty Information

WyreStorm Technologies LLC warrants that its products to be free from defects in material and workmanship under normal use for a period of five (5) years from the date of purchase. Refer to the Product Warranty page on wyrestorm.com for more details on our limited product warranty.



4 of 4